



## Periodic maintenance

Maintaining is preserving

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Although we think something was recently purchased, it often turns out to be longer ago than we thought. We consider it logical to regularly provide maintenance for our boiler and car, but the training products for your horse often do not receive the same care. Neglecting the maintenance of parts that are subject to wear and tear ultimately always leads to malfunctions and defects. To prevent your products from failing, Q-line introduces the new Protect and Preserve program: systematic maintenance and prompt repair in case of malfunctions or defects.

Assessment:

Based on our experiences, we have developed a maintenance plan for your equipment. During the assessment, various points will be evaluated.

**Request a non-binding quote for a free assessment of your equipment.**

- ✓ Fixed amount per month
- ✓ Designated point of contact
- ✓ Discount on materials and labor
- ✓ Maintenance by the factory
- ✓ Cost control
- ✓ Access to reports via portal



## Features

### Fixed amount per month

No unexpected large expenses; the costs are spread out. You pay a fixed amount per month for the maintenance of the horse training mill. Through this periodic form of maintenance, you avoid surprises and occasional high costs.

### Designated point of contact

Q-Line plans, organizes, and executes. Everything is in-house and through one point of contact. And you always have quick insight (Q-Line Customer Portal) into the condition of your equipment.

### Discount on materials and labor

By having the maintenance performed periodically by us, we dare to offer a discount on materials and labor outside the contract. So, if you unexpectedly have a malfunction or if the horses have been clumsy, we will quickly repair it, and you won't pay the full price.

### Maintenance by the Factory

You save worries, time, and money with the Protect and Preserve Program; everything is well arranged. And the quality of Q-Line. That means fewer worries and more time for your horses. Regular good maintenance is ultimately cheaper.

**Cost Control**

You know in advance what the annual maintenance costs are, no unexpected expenses and high costs, less chance of replacing worn parts too late.

**Access to Reports via Portal**

We have our own dashboard, also known as the "Q-Line Customer Portal," through which everyone can easily switch services. We document all maintenance visually and share it on the dashboard. All correspondence is also stored and is always visible to our users. This way, you always have an overview, status updates, and costs under control.

## Contact details

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